

Wave Keys

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WARRANTY

Hardware warranty

CONTACT US

Logitech Support

DOWNLOAD

Logi Options+

GETTING STARTED

CONNECT YOUR DEVICE

You can connect Wave Keys with your device using either the Logi Bolt receiver or Bluetooth.

To connect your device using Bluetooth:



- 1. Pull out the tab located on the back of the keyboard. The keyboard will automatically turn on.
- 2. On your device, open the Bluetooth settings and select **Wave Keys** from the list.
- 3. <u>Download the Logi Options+ app</u> to enhance the experience of your new keyboard.

To connect your device using Logi Bolt:



- 1. Take the Logi Bolt receiver from the packaging and plug it into your device. You can find the receiver on the side of the packaging tray.
- 2. Pull out the tab located on the back of the keyboard. The keyboard will automatically turn on.
- 3. To trigger the layout for your specific OS:
 - a. If you're a <u>Mac user</u>, press the **FN + O** keys for three seconds to trigger the Mac layout and support for the keyboard.
 - b. If you're a <u>Chrome user</u>, press the **FN + C** keys for three seconds to trigger the Chrome layout and support for the keyboard.
 - c. If you're a <u>Windows user</u>, press the **FN + P** keys for three seconds to trigger the Windows layout and support for the keyboard.
- 4. <u>Download the Logi Options+ app</u> to enhance the experience of your new keyboard.

PRODUCT OVERVIEW



- 1. Easy-Switch keys
- 2. Battery status LED and ON/OFF switch
- 3. Universal layout
- 4. Mac layout
- 5. Battery compartment

FEATURES

Function Keys

The following key functions are assigned by default. Press the **FN + Esc** keys to switch the media keys back to normal function keys.

In order to customize the keys, download and install the Logi Options+ app.



Function Key	Description	
F5	Task view	
F6	Dictation	
F7	Emoji	
F8	Screen capture	
F9	Mute microphone ²	
F10	Play/pause	
FII	Mute sound	
F12	Volume up	
home	Volume down	
end	Home	
Pg up	Page up	
Pg dn	Page down	

¹ Assigned by default for Windows; requires the installation of the Logi Options+ app for macOS.

² Requires the Logi Options+ app for all operating systems except Chrome OS.

Multi-OS keyboard

Wave Keys is designed to work with multiple operating systems: Windows, macOS, Chrome OS, iOS, iPadOS, Android, and Linux.

• For Windows, Android, and Linux users:

The special characters are on the **right side** of the keys:



• For macOS, iOS or iPadOS users:

The special characters are on the left side of the keys:



Battery status notification

Your keyboard will let you know when the battery is running low.

• When the battery LED turns red, the battery life remaining is 5% or lower.

Install the Logi Options+ app

<u>Download the Logi Options+ app</u> to discover all the functionalities of Wave Keys and to customize shortcuts tailored to your specific needs.

The Logi Options+ app is compatible with <u>Windows and Mac</u>.

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How to customize Wave Keys with the Logitech Options+ app:

- 1. Download and install the Logitech Options+ app. <u>Click here</u> to download.
- 2. An installer window will appear on your screen. Click Install Options+.
- 3. Once the Logitech Options+ app is installed, a window will open and you will be able to see an image of Wave Keys. Click on the image.



4. You'll be taken into an onboarding process that shows you different features of Wave Keys and how to customize your keyboard.



5. Once the onboarding is complete, you can start your customization. To do so, click on the key or button you want to customize.



6. Under Actions on the right, click on the function you would like to set for the key.



SPECIFICATIONS

Product Information			
Component	Model Number (M/N)	Location	
Keyboard	YR0096	Bottom of the keyboard	
Logi BOLT dongle	CU0021	On the receiver	
Keyboard S/N		Bottom of the keyboard	

What's in the box?

Keyboard, Logi BOLT dongle, user documentation

Product Dimensions				
Component	Height	Width	Depth	Weight
Keyboard	218.9 mm / 8.6 inches	375.9 mm / 14.8 inches	30.5 mm / 1.2 inches	750g / 26.6 ounces with batteries & 685g / 24.1 ounces without battery
Retail Box	238 mm / 9.375 inches	388 mm / 15.25 inches	38 mm / 1.5 inches	292g / 10.3 ounces without keyboard, 988g / 34.8 ounces with keyboard, receiver

General Product Specifications			
Wireless (non-Bluetooth non-WiFi) Protocol	Dual connectivity: Logitech USB receiver, 2.4 GHz wireless technology (10m) Bluetooth Low Energy technology		
Bluetooth Protocol	Bluetooth Low Energy technology		
Software Support (at release)	Logi Options+		
OS/Platform Support (at release)	Windows, macOS, iPadOS, iOS, ChromeOS, Android, Linux		
Apps Available (at release)	Logitech Options+ app		
System Requirements	Multi-OS Scheme:		
	Logi Bolt USB Receiver:		
	Windows 10, 11 or later		
	macOS 11 or later		
	Linux®l		
	ChromeOS1		
	Bluetooth Low Energy:		
	Wireless technology required: Bluetooth low energy		
	Windows 10, 11 or later		
	macOS 11 or later		
	Linux1		
	ChromeOSI		
	iPadOS 14 or later1		
	iOS 14 or later1		
	Android 9.0 or later1		
	(1) Device basic functions will be supported without software for systems other than Windows and macOS.		

Keyboard Specifications		
Connection Type	Logitech Bolt USB receiver and Bluetooth Low Energy	
USB Protocol	Logitech Bolt USB receiver	
Microprocessor	Nordic Quark NRF52832	
Indicator Lights (LED)	Battery, Caps Lock, Easy Switch	
Keyboard Type	Plunger	
Durability (keypresses)	10 million keystrokes	
Actuation distance (mm / inch)	1.5mm	
Actuation force (g / ounce)	50g (55g for the spacebar)	
Total Travel Distance (mm / inch)	2.5mm	
Onboard memory / storage	256K	
Materials used	Virgin ABS (keycaps), PCR ABS (top, bottom case)	
Battery Details	2 x AAA	
Battery Life (not rechargeable)	36 months	
Battery user replaceable?	Yes	
Corded or Wireless	Wireless	
Wireless range	100m	

FAQs

• Do I need to install Logi Options+ to use my Wave keyboard?

You can use your Wave keyboard without installing Logitech Options+. However, you will need the software to unlock all of the advanced features such as shortcuts, button customizations, and battery notifications.

My NumPad/KeyPad is not working with Wave Keys keyboard, what should I
 do?

Make sure that the NumLock key is enabled. If pressing the key once doesn't enable NumLock, press and hold the key for five seconds.



Verify that the correct keyboard layout is selected in Windows Settings and that the layout matches your keyboard.

- Try enabling and disabling other toggle keys such as Caps Lock, Scroll Lock, and Insert while checking if the number keys work on different apps or programs.
- Disable Turn on Mouse Keys:
 - Open the Ease of Access Center click the Start key, then click Control Panel > Ease of Access and then Ease of Access Center.
 - 2. Click Make the mouse easier to use.
 - 3. Under Control the mouse with the keyboard, uncheck Turn on Mouse Keys.
- Disable Sticky Keys, Toggle Keys & Filter Keys:
 - Open the Ease of Access Center click the Start key, then click Control Panel > Ease of Access and then Ease of Access Center.
 - 2. Click Make the keyboard easier to use.

- 3. Under Make it easier to type, make sure all checkboxes are unchecked.
- Verify the product or receiver is connected directly to the computer and not to a hub, extender, switch, or something similar.
- Make sure the keyboard drivers are updated. <u>Click here</u> to learn how to do this in Windows.
- Try using the device with a new or different user profile.
- Test to see if the mouse/keyboard or receiver works on a different computer.

• What are the ergonomic benefits of using Wave Keys?

The keyboard's pillowed wrist support offers 57 percent more wrist support1. Moreover, 78% of people reported greater comfort after one week2 and 100% of people typed efficiently from day one with Wave Keys.

- 1. Compared to a traditional Logitech keyboard without palm rest.
- 2. Compared to their usual keyboard. Source: study commissioned by Logitech on 50 participants in the USA (May 2023/July 2023).

• What makes Wave Keys ergonomic?

Wave Keys is designed to promote a more natural posture. The wavy shape and palm rest design alleviates wrist pronation, wrist deviation & wrist extension, and promotes a more neutral wrist posture when you type on your keyboard.

• <u>Wave Keys is certified ergonomic by the United States Ergonomic. What does it</u> <u>mean?</u>

Wave Keys has been designed, developed, and tested with criteria set out by leading ergonomists, including improving posture and lowering muscle strain, to receive the certification. A product that has been certified provides quantifiable ergonomic benefits to the anticipated users by improving comfort, fit and productivity while minimizing the risk factors that may contribute to the development of injuries. Our process follows guidelines established by the International Ergonomic Association (IEA) to ensure the ergonomic quality of a product.

Understanding dual layouts on Logi Wave Keys keyboard

A dual layout keyboard is one that is compatible across different operating systems (OS) such as macOS, Windows, iOS, Chrome, Android, and so on.

Some keys on a dual layout keyboard can perform actions on different operating systems while they maintain their original position. When a key is capable of performing different functions on different operating systems, the functions and operating system are indicated by label colors and split lines.

What are modifier keys, and what do they do?



Modifier keys are special keys on your keyboard that temporarily modify the normal action of another key when pressed together. By themselves, modifier keys usually do nothing; that is, pressing any of the \circ Shift, Alt, or Ctrl keys alone does not generally trigger any action from the computer.

Modifier keys on dual layout keyboards

While the Windows layout has an Alt key on either side of the space bar, macOS has a CMD key in the same positions.On a dual layout keyboard, the keys next to the space bar can do both the Alt and CMD actions, depending on what OS the keyboard is connected to.The label on these keys mention both OS-specific functions they can perform, separated by a line.

For Windows, Android and Linux users:

The special characters are on the right side of the keys:



For macOS, iOS or iPadOS users:

The special characters are on the left side of the keys:



How to enable Accessibility and Input monitoring permissions for Logitech
 <u>Options+</u>

We've identified a few cases where devices aren't detected in the Logitech Options+ software or where the device fails to recognize customizations made in the Options+ software (however, the devices do work in out-of-box mode with no customizations).

Most of the time this happens when macOS is upgraded from Mojave to Catalina/BigSur or when interim versions of macOS are released. To resolve the problem, you can enable permissions manually. Please follow the steps below to remove the existing permissions and then add the permissions. You should then restart the system to allow the changes to take effect.

- Remove existing permissions
 - 1. Close Logitech Options+ software.
 - 2. Go to **System Preferences** -> **Security & Privacy**. Click the **Privacy** tab, and then click **Accessibility**.
 - 3. Uncheck Logi Options+.
 - 4. Click on Logi Options+ and then click on the minus sign '-'.
 - 5. Click on Input Monitoring.
 - 6. Uncheck Logi Options+.
 - 7. Click on Logi Options+ and then click on the minus sign '-'.

Click here to watch the Logitech Support Youtube video.

- Add the permissions
 - Go to System Preferences -> Security & Privacy. Click the Privacy tab and then click Input Monitoring.
 - 2. Check Logi Options+ and click Quit Now.
 - 3. In Security & Privacy, on the Privacy tab, click on Accessibility.
 - 4. Check Logi Options+ and click the lock key for authentication.
 - 5. Restart the system.
 - 6. Launch the Logi Options+ software and then customize your device.

<u>Click here to watch the Logitech Support Youtube video.</u>

• How to enable direct access to F-keys

Your keyboard has by default access to the Media and Hotkeys such as Volume Up, Play/Pause, Desktop view, and so on.

If you prefer to have direct access to your F-keys simply press **Fn + Esc** on your keyboard to swap them.

You can download Logitech Options+ to get on-screen notifications when you swap from one to the other. Find the software <u>here</u>.

Logitech Options+ compatibility with Linux and Chrome
 Logitech Options+ is supported on <u>Windows and Mac only</u>.
 You can find out more about Logitech Options+ features <u>here</u>.

Backup device settings to the cloud in Logitech Options+

This feature on Logi Options+ allows you to backup the customization of your Options+ supported device automatically to the cloud after creating an account. If you are planning to use your device on a new computer or wish to go back to your old settings on the same computer, log into your Options+ account on that computer and fetch the settings you want from a backup to set up your device and get going.

HOW IT WORKS

When you are logged into Logi Options+ with a verified account, your device settings are automatically backed up to the cloud by default. You can manage the settings and the backups from the "**Settings**" tab (as shown):



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22 KITS	Automatically backup all devices 💿
and the second se	Automotically backup all your device settings to the cloud
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	RESET TO FACTORY SETTINGS
	Remove device
	The device will not reconnect subornationly. Tau will have to pair the device again to use it.
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Activate to automatically backup all devices by turning on the toggle shown:

- AUTOMATIC BACKUP OF SETTINGS if the Automatically create backups of settings for all devices toggle is enabled, any settings you have or modify for all of your devices on that computer are backed up to the cloud automatically. The toggle is enabled by default. You can disable it if you don't want the settings of your devices to be backed up automatically.
- **CREATE A BACKUP NOW** this button allows you to backup your current device settings now, if you need to fetch them later.
- **RESTORE SETTINGS FROM BACKUP** this button lets you view and restore all the available backups you have for that device that are compatible with that computer, as shown above.

The settings for a device are backed up for every computer that you have your device connected to and have Logi Options+ that you are logged into. Every time you make some modifications to your device settings, they get backed up with that computer name. The backups can be differentiated based on the following:

- Name of the computer. (Ex. John's Work Laptop)
- Make and/or model of the computer. (Ex. Dell Inc., Macbook Pro (13-inch) and so on)
- The time when the backup was made

The desired settings can then be selected and restored accordingly.



WHAT SETTINGS GET BACKED UP

- Configuration of all the buttons of your mouse
- Configuration of all the keys of your keyboard
- Point & Scroll settings of your mouse
- Any application-specific settings of your device

WHAT SETTINGS ARE NOT BACKED UP

- Flow settings
- Options+ app settings

CURRENT LIMITATIONS

The device settings aren't compatible between the Windows and Mac operating systems. So, the settings from Windows operating system cannot be applied to a computer with the Mac operating system and vice versa. Some features are available only on certain versions of the Windows operating system. In such cases, those features cannot be applied to unsupported operating systems.

• FN lock disabled on Chrome OS

The **Fn-Lock** function (Esc key secondary function) will be disabled when Chrome OS is selected, and using either a Bluetooth or Logi Bolt receiver connection.

NOTE: The Chrome OS layout is selected FN+C.

- The **Fn + F1, F2, ..., F12** keys will still work if the keyboard is connected to your Chrome OS computer using a **Bluetooth** connection.
- Fn + F1, F2, ..., F12 keys will experience some limitations when connected to your Chrome OS computer through Logi Bolt.
- <u>Connection recommendations for Chrome OS</u>

We recommend using a Bluetooth Low Energy connection to pair your keyboard to your Chrome OS host device. All functions are available when you use this connection.

NOTE: If you use the BOLT receiver to connect your keyboard to a Chrome OS device, you will encounter some limitations.

• All about Logi Options+

Click here to learn more about Logi Options+.

• Mouse or keyboard stopped working during firmware update and blinks red and green.

If your mouse or keyboard stops working during a firmware update and starts to blink repeatedly red and green, this means the firmware update has failed.

Use the instructions below to get the mouse or keyboard working again. After you download the firmware, select how your device is connected, either using the receiver (Logi Bolt/Unifying) or Bluetooth and then follow the instructions.

- 1. <u>Download the Firmware Update Tool</u> specific to your operating system.
- 2. If your mouse or keyboard is connected to a **Logi Bolt/Unifying receiver**, follow these steps. Otherwise, skip to <u>Step 3</u>.

- Make sure to use the Logi Bolt/Unifying receiver that originally came with your keyboard/mouse.
- If your keyboard/mouse uses batteries, please take the batteries out and put them back in or try replacing them.
- Unplug the Logi Bolt/Unifying receiver and reinsert it into the USB port.
- Turn off and on the keyboard/mouse using the power button/slider.
- Press any button on the keyboard/mouse to wake up the device.
- Launch the downloaded Firmware Update Tool and follow the on-screen instructions.
- If your keyboard/mouse still does not work, please reboot your computer and repeat the steps at least two more times.
- 3. If your mouse or keyboard is connected using Bluetooth and is still paired to your Windows or macOS computer:
 - Turn off and on your computer's Bluetooth or reboot your computer.
 - Turn off and on the keyboard/mouse using the power button/slider.
 - Launch the downloaded Firmware Update Tool and follow the on-screen instructions.
 - If your keyboard/mouse still does not work, please reboot your computer and repeat the steps at least two more times.

Do not remove the device pairing from the System Bluetooth or Logi Bolt when the device is blinking red and green.

If the issue persists, please contact our customer support team.

• External keyboard shortcuts for iPadOS

You can view the available keyboard shortcuts for your external keyboard. Press and hold the Command key on your keyboard to display the shortcuts.

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• Toggle between multiple languages on iPadOS with an external keyboard

If you have more than one keyboard language on your iPad, you can move from one to the other using your external keyboard. Here's how:

- 1. Press Shift + Control + Space bar.
- 2. Repeat the combination to move between each language.
- <u>Bluetooth mouse or keyboard not recognized after reboot on macOS</u>
 <u>(Intel-based Mac) FileVault</u>

If your Bluetooth mouse or keyboard does not reconnect after a reboot at the login screen and only reconnects after the login, this might be related to FileVault encryption. When FileVault is enabled, Bluetooth mice and keyboards will only re-connect after login.

Potential solutions:

- Upgrade your macOS to the latest version.
- If your Logitech device came with a USB receiver, using it will solve the issue.
- Use your MacBook keyboard and trackpad to login.
- Use a USB keyboard or mouse to login.

Note: This issue is fixed from macOS 12.3 or later on M1. Users with an older version might still experience it.

Pair to a second computer with Easy-Switch

Your mouse can be paired with up to three different computers using the Easy-Switch button to change the channel.



- 1. Select the channel you want and press and hold the Easy-Switch button for three seconds. This will put the keyboard in discoverable mode so that it can be seen by your computer. The LED will start blinking quickly.
- 2. Choose between two ways to connect your keyboard to your computer:
 - <u>Bluetooth</u>: Open the Bluetooth settings on your computer to complete the pairing. More details here.
 - <u>USB receiver</u>: Plug the receiver to a USB port, open Logitech Options, and select: Add devices > Setup Unifying device, and follow the instructions.
- 3. Once paired, a short press on the Easy-Switch button will allow you to switch channels.

• Keyboard/Mice - Buttons or keys do not work correctly

Likely Cause(s):

- Potential hardware issue
- Operating system /software settings
- USB port issue

<u>Symptom(s)</u>:

- Single-click results in double-click (mice and pointers)
- Repeating or strange characters when typing on the keyboard
- Button/key/control gets stuck or responds intermittently

Possible solutions:

• Clean the button/key with compressed air.

- Verify the product or receiver is connected directly to the computer and not to a hub, extender, switch or something similar.
- Unpair/repair or disconnect/reconnect hardware.
- Upgrade firmware if available.
- Windows only try a different USB port. If it makes a difference, try <u>updating the</u> <u>motherboard USB chipset driver.</u>
- Try on a different computer. Windows only if it works on a different computer, then the issue might be related to a USB chipset driver.
- Delay when typing

Likely Cause(s)

- Potential hardware issue
- Interference issue
- USB port issue

Symptom(s)

• Typed characters take a few seconds to appear on screen

Possible solutions:

- 1. Verify the product or receiver is connected directly to the computer and not to a hub, extender, switch or something similar.
- 2. Move the keyboard closer to the USB receiver. If your receiver is in the back of your computer, it may help to relocate the receiver to a front port. In some cases the receiver signal gets blocked by the computer case, causing a delay.
- 3. Keep other electrical wireless devices away from the USB receiver to avoid interferences.
- 4. Unpair/repair or disconnect/reconnect hardware.
- If you have a Unifying receiver, identified by this logo, Unifying Logo see <u>Unpair a</u> mouse or keyboard from the Unifying receiver.
- If your receiver is non-Unifying, it cannot be unpaired. However, if you have a replacement receiver, you can use the <u>Connection Utility</u> software to perform the pairing.
- 5. Upgrade the firmware for your device if available.
- 6. **Windows only** check if there are any Windows updates running in the background that may cause the delay.

- 7. **Mac only** check if there are any background updates that may cause the delay.
- 8. Try on a different computer.

• Troubleshooting for connection issues

<u>Symptom(s)</u>:

- Device connection drops
- Device doesn't wake up computer after sleep
- Device is laggy
- Delay when using the device
- Device cannot be connected at all

<u>Likely Cause(s)</u>:

- Low battery levels
- Plugging the receiver into a USB hub or other unsupported device such as a KVM switch
 - NOTE: Your receiver must be plugged directly into your computer.
- Using your wireless keyboard on metal surfaces
- Radio frequency (RF) interference from other sources, such as wireless speakers, cell phones, and so on
- Windows USB port power settings
- Potential hardware issue (device, batteries or receiver)

Troubleshooting steps for:

Wired devices

- Plug the device into a different USB port on your computer. If possible, don't use a USB hub or other similar device. If using a different USB port works, <u>updating the</u> <u>motherboard USB chipset driver</u>.
- 2. Windows only Disable USB Selective Suspend:
 - Click Start -> Control Panel -> Hardware and Sound -> Power Options -> Change Plan Settings -> Change Advanced Power Settings -> USB Settings -> USB Selective Suspend Setting.
 - Change both settings to **Disabled**.
- 3. Update firmware if available.
- 4. Try testing the device on a different computer.

Unifying and non-Unifying devices

- 1. Verify the product or receiver is connected directly to the computer and not to a hub, extender, switch or something similar.
- 2. Move the device closer to the USB receiver. If your receiver is in the back of your computer, it may help to relocate the receiver to a front port. In some cases the receiver signal gets blocked by the computer case, causing a delay.
- 3. Keep other electrical wireless devices away from the USB receiver to avoid interference.
- 4. Unpair/repair or disconnect/reconnect hardware:
 - If you have a Unifying receiver, identified by this logo, Unifying Logo 🕄 see <u>Unpair a mouse or keyboard from the Unifying receiver</u>.
 - If your receiver is non-Unifying, it cannot be unpaired. However, if you have a replacement receiver, you can use the Connection Utility software to perform the pairing.
- 5. Update the firmware for your device if available.
- 6. Windows only check if there are any Windows updates running in the background that may cause the delay.
- 7. Mac only check if there are any background updates that may cause the delay.
- 8. Try on a different computer.

Bluetooth devices

Please try the steps to fix issues with your Logitech Bluetooth device here.

WARRANTY - WAVE KEYS

1 year limited hardware warranty

At Logitech, it is our goal to ensure you are completely satisfied with your Logitech purchase. We take pride in the products and services we offer, and want our customers to enjoy them just as much as we do. If you are experiencing an issue, please click on the following link to learn more about the Logitech warranty.

Check our Logitech Warranty here.

CONTACT US

Would you like to speak with us? We're here to help. Have an account? Log in



DOWNLOAD

Click here to download Logi Options+